

Procedure for filing and tracking complaint/grievance.

(Pursuant to SEBI circular SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/2023/30 dated 15-Feb-2023)

Send your complaint/grievance on our designated email ID bdssplquery@gmail.com

You will receive a response mail from us with details of Ticket number assigned to your complaint/grievance along with a ticket number.

To track the status of your complaint/grievance, send us an email quoting the said Ticket number in the subject line of the email.

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> OR

BSE at <https://bseclrs.bseindia.com/complaint/frmlInvestorHome.aspx>

B D SHROFF SECURITIES PVT LTD